

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Sara Parks  
**Date:** 01/17/2007  
**Time:** 10:30 – 11:30 a.m.  
**Location:** Hargrove, Conference Room D

### IPRS Core Team Attendees:

x Rick Kretschmer	<b>Others:</b>
Cathy Bennett	x Tim Sullivan
x Cheryl McQueen	x Jamie Herubin
x Sara Parks	x Sandy Flores
Gary Imes	x Mike Frost
Joyce Sims	x Myran Harris
x Rick Debell	x Chris Ferell
x Carlisa Stallings	x Deborah LeBlanc
x Thelma Hayter	
x Eric Johnson	

### Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
x Guilford	x Wake
x Johnston	x Western Highlands
Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

**Attendees:**

Item No.	Topics
1.	Roll call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>
3.	Upcoming Check-writes (cut-off dates) –January 12, 19, February 2, 8, 15, 22
4.	Agenda items <ul style="list-style-type: none"> <li>• NPI Beta Test Volunteers Needed</li> <li>• 834 County Field Clarification</li> <li>• Health Choice Targeted Case Management (DD) sent 01-05-06</li> <li>• 837 (NPI related) specs sent 01-04-06</li> <li>• 837 EDI Transaction (Vsn. 1.15) @ IPRS Web Site: "EDI Documentation" drop-down</li> <li>• Reminder...Send in NPI data</li> <li>• IPRS Questions or Concerns</li> <li>• MMIS Updates – Tim Sullivan &amp; Chris Ferrell</li> <li>• Medicaid Questions or Concerns</li> </ul>
5.	DMH and/or EDS concluding remarks. <ul style="list-style-type: none"> <li>a. For <b>North Carolina Medicaid</b> claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.               <ul style="list-style-type: none"> <li>i. Physician phone analyst (i.e. Independent mental Health Providers – 4706</li> <li>ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4704</li> </ul> </li> </ul>
6.	Roll Call Updates

**Next Meeting: January 24, 2007**

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.  
 Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355  
 , M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – [iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net)

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>
3.	Upcoming Check-writes (cut-off dates) –January 12, 19, February 2, 8, 15, 22
4.	<p><u>Agenda items</u></p> <ul style="list-style-type: none"> <li>• <b>NPI Beta Test Volunteers Needed</b> – We have 5 (LME) volunteers so far and we need more. Send an email to Q &amp; A. We will start testing in the beginning of March and we'll send 100-200 claims per test cycle. Claims will go through the whole process so you get the 835.</li> <li>• Q: How many volunteers do you have? Do you have a representative from CSM?</li> <li>• A: We have five; however keep in mind that not every LME will subpart in the same manner. Therefore (for example) CSM's solution may not work for all their customers.</li> <li>• <b>834 County Field Clarification</b> – Send your 3 digit county code with leading 0 (zero); not just the two digit format. The website has been updated.</li> <li>• <b>Health Choice Targeted Case Management (DD) sent 01-05-06.</b></li> <li>• <b>837 (NPI related) specs sent 01-04-06.</b></li> <li>• <b>837 EDI Transaction (Version 1.15) @ IPRS Web Site: "EDI Documentation" drop-down</b> – Changes have been highlighted on the document.</li> <li>• <b>Reminder...Send in NPI data</b> – Also send your NPI billing provider number to IPRS Q &amp; A. Forward to Medicaid as well.</li> </ul> <p>• <b>IPRS Questions or Concerns</b></p> <p>Q: Kim (Neuse) – On the IPVR report 0052 the NPI number associated with the group number and not with the service level number right? The group number is not enough.</p> <p>A: Correct.</p> <p>Q: Tommy (Sandhills) – Can you review the subject matter of child residential services?</p> <p>A: The last date to bill is 12/31/06. After that date use the direct billing number. Submit claims directly to Medicaid. Use billing number as multi-specialty number.</p> <p>Q: Dean (Roanoke Chowan) – A date has not been set for level 2 foster-care. Correct?</p> <p>A: Correct.</p> <p>Q: Tom (Western Highland) – Any decision if IPRS will recoup case management for Health Choice consumers?</p> <p>A: This is on the agenda for the meeting on Monday.</p> <p>Q: Tom (Western Highland) – Any discussion regarding adding community support to service crisis array?</p> <p>A: Thelma talked to Spencer and it is not considered a crisis service.</p> <p>Q: Kelly (Durham) – What about 90862?</p> <p>A: We will ask on Monday.</p> <p>Q: Terry (Eastpointe) – Going forward for claims w/ DOS 9/1/06 and after, do we un-flag and resubmit?</p> <p>A: Yes.</p> <p>Q: Tom (Western Highland) – Are you aware of the letter from DMA to Providers stating "not to accept correspondences/claims without an NPI number and if any questions contact CMS"? Do CAP Waiver Services require an NPI number?</p>

<p>5.</p>	<p>A: Send this letter to Q &amp; A or fax to 919-851-4014 attention to Chris Ferrell. CAP Waiver services do not require an NPI number.  Q: Kelly (Durham) – Any news on help with zip codes?  A: There has not been a decision made yet.</p> <ul style="list-style-type: none"> <li>• <b>MMIS Updates</b> – CDSA is still a work in progress.</li> <li>• <b>Medicaid Questions or Concerns</b>  Q: Terry (Eastpointe) – For 286 denial code what authorization number is it referring to?  A: Reference is to “Carolina Access” where they have a PCP; the referral number from their card needs to be on the claim.  Q: Victoria (Tideland) – Has the age limit been finalized?  A: Tim should have a better idea next week.  Q: Naomi (Guilford) – Who is the point of contact at DMA for HC Policy 2 (methadone documentation)? I sent something to Q &amp; A and have not received a response.  A: Carol’s replacement has not been identified. We will forward once we know the name.</li> </ul> <p><b>DMH and/or EDS Concluding Remarks:</b></p> <ul style="list-style-type: none"> <li>• For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> <li>○ Physician phone analyst (i.e. Independent Mental Health Providers)-4706</li> <li>○ Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707</li> </ul> </li> </ul> <p><b>Roll Call Updates</b></p>
<p>6.</p>	